



**CERRO EMS
Strategic Direction
ISO 9001:2015
Quality Management System**

Scope and context of the organisation

It is our policy to continually pursue a professional concept and maintain effective operational control within the manufacturing industry. We are committed to providing the highest quality products and services in accordance with the principles of ISO 9001:2015 Quality Management System standard. We aim to continually improve the effectiveness of our management system.

Scope: The manufacture and assembly of stamped and machined components in brass, aluminium and other alloys. The manufacture of a propriety range of drain, sewer and chimney cleaning and testing equipment, associated tools and accessories. The extrusion of polypropylene and polyvinyl chloride material to customers' specifications.

Clause 8.3 Design and development of products and services is outside the boundaries of this system and therefore is not applicable.

Policy Statement

CERRO EMS are committed to deliver a best product and service to all our customers. The importance of meeting statutory and regulatory requirements is taken seriously to ensure compliance is maintained at all times.

The company has established a good reputation for responsible practices and is dedicated to meet customer needs and expectations delivering the highest quality standards by developing positive attitudes throughout our operations and will continually evolve the Quality Management System and our objectives, committing to continual improvement to ensure the management system remains effective.

CERRO EMS believe the key elements essential in achieving our strategic direction that is derived from this policy are controlling the company internal and external environment to achieve our objectives and meet the needs of our customers and interested parties associated to the company.

Responsibilities

All staff are aware of their responsibilities within our management system standard and are committed to its future success. This policy is effectively communicated to our interested parties where appropriate. The company supports the appropriate training to ensure the required skills are to the levels expected.

Date: 8th January 2024

Signed by:

General Manager: Mark Jones.

Financial Controller: Rachel Lane.

Operations Manager: Mark Wynne.

Head of Engineering, Quality & HSE: Vince Llewellyn.

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